



Maintenance Information

Soundcore®

STORAGE

Soundcore® should be stored indoors in a cool, dry, and well-ventilated environment, ideally between 50–85°F. Keep it away from direct sunlight and heating sources. Water should never come into direct contact with the panels, as prolonged moisture exposure can lead to warping, staining, or delamination. For long-term or on-site storage, drape the material with plastic sheeting to shield it from dust and debris. Panels should be stored face-down on their original delivery pallets when possible. Place pallets on horizontal shelving and avoid stacking anything on top of them to prevent damage.

CARE + CLEANING

Always use a gentle touch when cleaning Soundcore®. For dust and dry debris, use a lint roller or vacuum with a brush attachment. Regular vacuuming every few months is recommended, though once per year may be sufficient for low-traffic areas. A small amount of fiber shedding is normal and should decrease over time.

If a wet spill occurs, blot the liquid immediately with a clean, dry cloth. Avoid rubbing, as this can distort the surface texture. Clean using water and a mild enzyme-based detergent (such as Tide Free) diluted at a ratio of three parts water to one part detergent. Gently blot the solution into the stained area using a clean paper towel, then blot again with water to rinse. Finish by blotting dry and allow the panel to air dry naturally, away from heat or sunlight. Avoid over-saturating the material, and never use heat or direct sunlight to speed up drying.

Most EPA-registered disinfectants are safe for Soundcore® surfaces. If disinfection is needed, a diluted bleach solution may be used—just be sure to test in an inconspicuous area first. Do not use bleach, alcohol, or solvents on UV-printed finishes, as they may cause damage.

For wood textures and UV printed surfaces, a mild soap and water solution may be used for spot cleaning only. Harsh chemicals, including bleach, acetone, and solvent-based products like isopropyl alcohol, can damage or discolor the finish and should be avoided.

Avoid excessive moisture, harsh chemicals, and aggressive scrubbing. For tough stains or large-scale cleaning, professional services are recommended. As always, test any new cleaning method on a hidden area first.